

WINTERGLAZE PRODUCT WARRANTY



Winterglaze warrants that all Winterglaze products comply with the requirements of the Consumer Guarantees Act 1993; specifically that products supplied by Winterglaze will be free from manufacturing defects under normal use.

Winterglaze products come with a minimum 5 year warranty, in accordance with its standard warranties, in effect at date of delivery. That is provided the goods are genuine Winterglaze components, have been fabricated and installed by an authorised Winterglaze dealer and used in accordance with recommendations given, including that the goods have been, or are being used for the purpose for which they were designed.

This limited warranty does not cover apparent defects caused by unfair wear and tear or abnormal use of the product, modification or alteration of the product, improper assembly or failures resulting from inadequate inspection and maintenance or extreme weather.

Winterglaze may repair or replace at its option any portion of the subject product which proves to be defective under the terms of this warranty at no further cost to the buyer.

Winterglaze shall be liable under this limited warranty only for the cost or at its option, the repair or replacement of defective products.

All incidental or consequential damages which may arise including, but not limited to business losses, personal property damage and thirdparty liabilities are hereby excluded.

Also expressly excluded under this warranty is any material or product that may be included in the manufacture of the product covered by the warranty of another supplier.

WARRANTY CATEGORIES

| PRODUCT CATEGORY | DESCRIPTION | WARRANTY | EXCLUSIONS |
|----------------------|---------------------------|----------|--|
| WINTERGLAZE | Working Parts & Aluminium | 5 Years | IGU Units (Metrotech) - 10 year warranty |
| DURALLOY POWDER COAT | Powder Coated Aluminium | 10 Years | |
| DURATEC POWDER COAT | Powder Coated Aluminium | 20 Years | |



PURCHASER RESPONSIBILITIES

Be able to show that:

- the product defect or damage has occurred because of faulty products or workmanship.
- the product has been used expressly for its intended purpose.
- the product maintenance obligations have been fulfilled.
- they are the original purchaser.
- the claim is within the warranty period as set for the product.

